

Appendix 1

Wirral Plan Adult Care and Health Committee 2017-18 Quarter 4 Reports



Older people live well

Overview from Lead Cabinet Member

As another year of delivering the Ageing Well strategy draws to a close, it is a timely point to reflect on the achievements of colleagues and partners across the past year. The last 12 months has seen a number of key successes that are certainly worth celebrating but there some areas of delivery that have been challenging.

For example, since the Great Wirral Door Knock commenced, a total of 5,593 residents have been visited, resulting in 1,314 conversations and 491 referrals into support/services. The rich data gathered from this exercise is enabling the local partnership to respond more effectively to residents' needs and the Great Wirral Door Knock will continue to play a significant role in engaging with residents for the future.

The early stages of the Age Friendly Pilot have also proven to be extremely successful, with many prominent retailers supporting the initiative, as well as securing a commitment to expand it across the Liverpool City Region. Work is now underway in local high streets, such as Wallasey, New Brighton, Liscard and Leasowe to increase participation and support is being provided through the provision of dementia friendly training. This activity will ensure the pilot reaches every corner of the borough while going a long way to support Wirral's aim of becoming a Dementia-Friendly Community.

The roll-out of the Ask Us Wirral website has been equally successful, with demand for the service exceeding all expectations. This suggests that the service is delivering the right support, in a way that residents want it, at a time of their choosing. Additionally, services to encourage digital inclusion among older people have been mapped across the borough and this will now be promoted widely.

Despite these successes, progress other actions has been slow. In addition, the results of the resident's survey has indicated that proportion of older people who feel healthy and those who feel safe after dark has fallen in the last year. Further work is needed to reverse this trend and actions to reduce social isolation, tackle antisocial behaviour, promote a healthy lifestyle and the work towards becoming a dementia-friendly community should take prominence in the coming year.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year End 2017-18	Trend (See Key)	Comment
Proportion of residents aged 50+ volunteering on a regular basis	Annual Higher is better	26% (Oct 2015)							26% (Dec 2017)	Same	The proportion of Wirral Residents aged 50 plus who say they volunteer at least once a month remained the same as 26% reported in the previous survey in 2016.
Proportion of residents aged 50+ who say that they are satisfied with the choice of housing in their local area	Annual Higher is better	56% (Oct 2015)							57% (Dec 2017)	Better	The percentage of Wirral Residents aged 50 plus stating they are satisfied with the choice of housing in their local area increased from 56% reported in the previous survey in 2016.
Healthy Life Expectancy at birth: Males	Annual Higher is better	59.8 (Jan 2011- Dec 2013)	England: 63.4 (Jan 2013 Dec 2015) North West: 61.1 (Jan 2013 - Dec 2015)	60.4 (Jan 2012 - Dec 2014)					61.1 (Jan 2013 - Dec 2015)	Better	It's encouraging that the healthy life expectancy at birth for males continues to improve on the baseline (Wirral Plan start). This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2013-15.
Healthy Life Expectancy at birth: Females	Annual Higher is better	61.8 (Jan 2011- Dec 2013)	England: 64.1 (Jan 2013 Dec 2015) North West: 62.0 (Jan 2013 - Dec 2015)	60.9 (Jan 2012 - Dec 2014)					61.7 (Jan 2013 - Dec 2015)	Better	It's encouraging that the healthy life expectancy at birth for females improved on the previous year. This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2013-15.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year End 2017-18	Trend	Comment
Percentage of older people (aged 50+) who feel safe when outside in the local area during the day	Annual Higher is better	88% (Oct 2015)							92% (Dec 2017)	Better	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area during the day increased from 88% reported in the previous survey in 2016.
Percentage of older people (aged 50+) who feel safe when out in the local area after dark	Annual Higher is better	55% (Oct 2015)							54% (Dec 2017)	Worse	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area after dark decreased from 55% reported in the previous survey in 2016.
Percentage of older people (aged 50+) who reported feeling healthy	Annual Higher is better	65% (Oct 2015)							58% (Dec 2017)	Worse	The percentage of Wirral Residents aged 50 plus who reported feeling healthy decreased from 65% reported in the previous survey in 2016.
Employment rate of people aged 50+	Quarterly Higher is better	33.5% (Jun 2015)	England: 41.8% (Jan 17 - Dec 17) North West: 38.8% (Jan 17 - Dec 17)	33.9% (Jan - Dec 2016)	34.4% (Apr 2016 - Mar 2017)	34.7% (Jul 2016 - Jun 2017)	36.3% (Oct 2016 - Sept 2017)	37.0% (Jan - Dec 2017)	37.0% (Jan - Dec 2017)	Better	The percentage of Wirral residents over 50 in employment improved for a sixth successive quarter and continues to close the gap between Wirral and the average across the rest of the country. The Quarter 3 figure from the Office for National Statistics relates to the period October 2016 - September 2017.

People with disabilities live independent lives

Overview from Lead Cabinet Member

It's pleasing to see that the health related quality of life for people with long term conditions has improved for our residents since March 2016. Wirral is closing the gap on the average across the country.

The Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics has increased from 37.5% since the start of the plan to 44.1% and has remained the same over the course of this year. Work continues to attempt to increase this figure further which falls short of national and north west averages. Wirral Metropolitan College's Supported Internship Programme has now successfully supported 25 people with a Learning Disability into full time employment and uptake is increasing and The Institute of Leadership and Management scheme supported 24 Special Educational Needs and Disabilities young people. A conference is planned in May with the Department of Work and Pensions to engage local businesses to support more disabled people to employment.

36 Small to Medium Sized Enterprise (SME) employers across Wirral are Disability Confident accredited; 22 at Level 1, 12 at Level 2 and one at Level 3. Plans are in place to include Disability Confident as part of Wirral Council's new Supplier / Contractor code of practice. The Council became a Disability Confident Employer in July 2017 (Level 2).

It's really positive to see that the number of disabled people in receipt of personal budgets has increased from 669 to 808 people this year. A key driver of this was the introduction of pre-payment cards.

Adults with a learning disability who live in stable and appropriate accommodation has decreased slightly this year from 84.0% to 82.71% however Wirral is above the latest National average of 75.4%. A number of sites are being considered for Extra Care housing which if progressed would see 300 units developed and there has been an increase in Extra Care schemes throughout the borough. A Liverpool City region coordinated return has been completed and submitted to Government in relation to them announcing a supported housing assessment plan will be required as part of the new funding model.

The proportion of people who are feeling supported to manage their condition is 67.2% for the period January 2017 - March 2017. Whilst this has reduced from 68% the previous year it's higher that 66.7% at the start of the plan and also higher than the National average of 64%. The implementation date of the All Age Disability and Mental Health service has been reviewed to allow for further service modelling and a report to be submitted to the Council's Cabinet in July 2018 will include the full details of the proposal with an expected date of completion of the 19th August 2018. The Council are working collaboratively with Cheshire and Wirral NHS Partnership Trust over the arrangements. The service will lead to improved quality and consistency of service provision and reduce service barriers related to age and eligibility.

Additionally as a result of reviewing other authorities models of travel training provision and considering what Wirral residents' need a decision has been made to develop an all age travel training service.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year End 2017-18	Trend (See Key)	Comment
Health related quality of life for people with long term conditions	Annual Higher is better	0.698 (Jul 2014 - Mar 2015)	England: 0.737 (Jan-Mar 2017)	0.695 (July 2015 - Mar 2016)					0.700 (Jan-Mar 2017)	Better	Health-related quality of life for people with long-term conditions improved to 0.700 from 0.695 the previous year but falls short of the average for the rest of England (0.737). For the 2016/17 reporting period, the timing of the GP Patient Survey (GPPS) fieldwork has changed. Historically two waves have been run, one wave between July and September one year, and the next wave between January and March the following year. The 2016/17 GPPS survey condensed these two fieldwork periods into a single period between January and March. They have maintained the overall sample size of the survey.
Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled	Quarterly Higher is better	37.5% (Jul 2014 - Jun 2015)	England: 52.9% (Jul 2016 - Jun 2017) North West: 47.9% (Jul 2016 - Jun 2017)	44.0% (Jan-Dec 2016)	43.1% (Apr 2016 - Mar 2017)	42.2% (Jul 2016 - Jun 2017)	45.3% (Oct 2016 - Sep 2017)	44.1% (Jan - Dec 2017)	44.1% (Jan - Dec 2017)	Better	The Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics has increased since the start of the plan but remained the same over the course of the year.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year End 2017-18	Trend	Comment
The gap in progress between pupils with a SEN statement/EHCP and their peers at Key Stage 4	Annual Lower is better	(n/a)	England: 1.11 (2016-17 Acad Year) North West: -1.05 (2016-17 Acad Year)	0.86 (2015-16 Acad Year)					1.21 (2016-17 Acad Year)	Worse	The latest 2016-17 figure shows that the gap in progress between pupils with a SEN Statement/EHCP and their peers at KS4 is 1.21 (this figure was -1.08 for pupils with SEN Statement/EHCP and 0.13 for their peers). This is an increase in the gap since 2015-16. Wirral's gap is in line with the national figure of 1.11. The latest figures show that Wirral's children without a SEN Statement/EHCP are performing better than those regionally (-0.06). Wirral's children with a SEN Statement/EHCP are performing in line with those regionally and nationally.
Proportion of people with long term conditions who feel supported to manage their condition	Annual Higher is better	66.7% (Jul 2014 - Mar 2015)	England: 64.0% (Jan-Mar 2017)	68.0% (Jul 2015 - Mar 2016)					67.2% (Jan-Mar 2017)	Worse	The proportion of people who are feeling supported to manage their condition is 67.2% for the period January 2017 - March 2017. Whilst this has reduced from 68% the previous year it's higher that 66.7% at the start of the plan and also higher than the National average of 64%. For the 2016/17 reporting period, the timing of the GP Patient Survey (GPPS) fieldwork has changed. Historically two waves have been run, one wave between July and September one year, and the next wave between January and March the following year. The 2016/17 GPPS survey condensed these two fieldwork periods into a single period between January and March. They have maintained the overall sample size of the survey.
The number of disabled people in receipt of personal budgets (including Direct Payments and Personal Health Budgets)	Quarterly Higher is better	(n/a)		669 (2016-17)	863 (Q1 2017-18)	852 (Q2 2017-18)	824 (Q3 2017-18)	808 (Q4 2017-18)	808 (2017-18)	Better	More people are in receipt of personal budgets this year mainly due to the introduction of prepayment cards. 605 adults were reported by the Department of Adult Social Services to be in receipt of personal budgets (which is down from 621 last quarter). 203 young people were in receipt of personal budgets which includes 192 direct payments, 3 Education, Health and Care Plan and 8 personal budgets. (the same as last quarter).
Adults with a learning disability who live in stable and appropriate accommodation	Quarterly Higher is better	(n/a)	England: 75.4% (2015-16) North West: 85.6% (Q3 2017-18)	84.0% (2016-17)	83.7% (Q1 2017-18)	84.1% (Q2 2017-18)	84.0% (Q3 2017-18)	82.7% (Q4 2017-18)	82.7% (2017-18)	Worse	Ensuring people with disabilities have stable and appropriate accommodation improves their safety, increases their independence and reduces their risk of social exclusion. The year end figure of 82.71%, is ahead of the National average but slightly down from the start of the year and is behind the latest available North West averages. There has been an increase in Extra Care schemes throughout the borough, which aims to increase the number of adults with a learning disability who live in stable and appropriate accommodation.

Zero tolerance to domestic violence

Overview from Lead Cabinet Member

During 2017/18 significant progress has been made around our key priorities and a number of impressive outcomes have been achieved. An overview of these key achievements is provided below.

Key achievements by end of Quarter 4 include:

- 14 Peer Mentors have been recruited since January 2018 with a further 15 participants attended training in April. From April 2018, both Seacombe and Brassie Street Children's Centres will be used for Peer Mentor outreach. We are also working with Wirral Ways to Recovery trialling a peer mentor at a hub where male victims present. To support this work the Peer mentor programme has been funded until March 2020.
- Very pleasing to announce that funding for an Independent Domestic Abuse Advisor (IDVA) has been approved by Wirral University Teaching Hospital. This will allow for domestic abuse victims who present themselves to have immediate access to professional support through an IDVA

There are a number of risk and challenges which the board are proactively addressing, these include:

- There has been limited progress delivering programme of interventions across domestic abuse services through joint commissioning approach. We will be look to address this in 2018-19.
- Mapping of domestic abuse service provision in Wirral to ensure that effective services are commissioned will be carried out in 2018-19.
- In 2018-19 an independent review of the Integrated Offender Management (IOM) Domestic Abuse Perpetrators Cohort will be commissioned and will be reported to the Domestic Abuse Committee and Safer Wirral Partnership Board.

Following a successful workshop in February, the Domestic Abuse Alliance agreed next years priorities and work programme which is set out in the 2018-19 action plan.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year End 2017-18	Trend (See Key)	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females	Quarterly Higher is better	54.0 (2014-15)	Most Similar Force Group: 44.0 (2016-17) National: 35.0 (2016-17)	51.7 (2016-17)	Green Actual: 13.3 Target: 13.0 (Apr-Jun 2017)	Green Actual: 27.3 Target: 27.0 (Apr-Sept 2017)	Green Actual: 37.7 Target: 36.0 (Apr-Dec 2017)	Green Actual: 52.3 Target: 52.0 (Apr 2017-Mar 2018)	Green Actual: 52.3 Target: 52.0 (Apr 2017-Mar 2018)	Better	The number of domestic abuse Wirral MARAC cases between April 2017-March 2018 was 717 which was higher than the same period last year (709). This is further evidence to support that our zero tolerance campaign is resonating with the public leading to increased referrals.
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly Higher is better	1,289 (2014-15)		1,211 (2016-17)	355 (Apr-Jun 2017)	727 (Apr-Sept 2017)	936 (Apr-Dec 2017)	1,302 (Apr 2017-Mar 2018)	1,302 (Apr 2017-Mar 2018)	Better	This is a 7.5% increase on the same period last year (1,211). We have invested in training front line staff to identify signs and symptoms of domestic abuse and this increase in reporting would seem to evidence that this training is effective.
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly Lower is better	16.0% (2014-2015)	Most Similar Force Group: 31.0% (2016-17) National: 26.0% (2016-17)	28.0% (2016-17)	Green Actual: 31.1% Target: 25.0% (Jul 2016 - Jun 2017)	Green Actual: 29.3% Target: 25.0% (Oct 2016 - Sept 2017)	Green Actual: 28.5% Target: 25.0% (Jan-Dec 2017)	Green Actual: 28.3% Target: 25.0% (Apr 2017-Mar 2018)	Green Actual: 28.3% Target: 25.0% (Apr 2017-Mar 2018)	Worse	There were 717 MARAC cases from April 2017 to March 2018 of which 203 were repeat incidents (28.3%). This is similar to the previous period when there were 28.5% of incidents of repeat domestic abuse. We are monitoring this statistic which represent those high risk repeat perpetrators to ensure that the effective risk control measures plus the prevention/behaviour change programmes are effective.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year End 2017-18	Trend	Comment
Number of Domestic Abuse cases referred to the Family Safety Unit (FSU)	Quarterly Higher is better	949 (2014-15)		1,092 (2016-17)	221 (Apr-Jun 2017)	462 (Apr-Sept 2017)	682 (Apr-Dec 2017)	916 (Apr 2017-Mar 2018)	916 (Apr 2017-Mar 2018)	Worse	Between April 2017 to March 2018, the number of domestic abuse referrals made to the FSU was 916 which is a reduction of 16% when compared to the same period last year (1,092). 2017-18 has seen the lowest number of referrals overall and lowest monthly average over the past 3 years (928 for year, average of 77 per month). Work is underway across the Zero Tolerance to Domestic Abuse pledge to ensure that all domestic abuse cases are reported and agencies are able to respond appropriately.
% of children and Young People single assessments authorised with Domestic Violence (DV) related factors	Quarterly Lower is better	(n/a)		36.7% (2016-17)	35.5% (Apr-Jun 2017)	33.8% (Apr-Sept 2017)	34.3% (Apr-Dec 2017)	33.3% (Apr 2017-Mar 2018)	33.3% (P) (Apr 2017-Mar 2018)	Better	Data is for the period April 2017- March 2018. This shows a reduction from the same period last year (36.7%).
Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000	Quarterly Higher is better	(n/a)		12.62 (2016-17)	3.15 (Apr-Jun 2017)	7.49 (Apr-Sept 2017)	16.56 (Apr-Dec 2017)	21.29 (Apr 2017-Mar 2018)	21.30 (P) (Apr 2017-Mar 2018)	Better	Data is for the period April 2017-March 2018. This shows a significant increase from the same period last year (12.62) which is in line with the objective to raise awareness of domestic abuse in the first years to address under reporting.

Report Key

Trend - Performance is shown as Better, Same or Worse compared with the last reporting period except for: Number of domestic abuse Wirral MARAC cases per 10,000 adult females, Children and young people experience domestic abuse (Wirral MARAC Cases), Number of domestic abuse cases referred to the FSU, % of children and Young People single assessments authorised with Domestic Violence (DV) related factors, Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000 which are compared with same period the previous year.

Target - Where targets apply, these are shown as either Blue, Green, Amber, Red based on the agreed tolerance range for individual measures.